

## Airport Transfer Services

Language Tree offers a complete Airport Transfer service for the following airports:

- Newquay airport
- Exeter airport
- Bristol airport
- London Heathrow
- London Gatwick
- London City Airport
- London St Pancras (for Eurostar arrivals)

Other airports available on request too.

Depending on your arrival and departure times, we have three different airport transfer options:

- Executive car / minibus
- Language Tree Coach
- Train / National Express Coach

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### **Executive car**

We work with A2B a local taxi & coach company in Cornwall. They provide all the transport for our summer school with their executive fleet of vehicles and DBS checked drivers. Their driver will meet you (and up to a total of 4 people) in the airport and will drive you directly to the campus from the airport

### **Language Tree Coach – Sundays from London Heathrow**

During the summer, our staff will be at London Heathrow on Sundays to meet students to join our group coach to our campus. This is an excellent service for people under 16 travelling alone as well as for adults and families.

In order to join our Language Tree Coach from Heathrow your flight should arrive before 3pm. For your departure, please book flights that depart after 3pm.

### **National Train & Coach services**

The train and coach service connecting Cornwall to Bristol and London is very good. There are trains every hour and the service is reliable. Coaches are less frequent and the journey time is much longer. However, the tickets are much cheaper.

If you choose this option, we will discuss the different train and coach options and times with you. We will then buy the train or coach tickets and send them to you as electronic tickets.

For adults, you will make the train journey independently. For students aged under 18, we will meet you at the airport and take the train direct to the campus with you. We do not offer a coach service for students under 18.

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If possible, we would encourage you to use our coach or train options.

These options are more sustainable and cheaper for you. However, they do mean that your arrival and departure times are more limited.



## Price Chart: Adults & families

	Newquay	Exeter	Bristol	London Heathrow & London St Pancras	London Gatwick
<p><b><u>Executive car</u></b></p> <ul style="list-style-type: none"> <li>- Price is per car (up to 4 passengers)</li> <li>- Driver will meet you in the arrival's hall</li> <li>- Available at any time from 06:00 – 21:00</li> </ul>	£60	£300	£400	£500	£700
<p><b><u>Join our Group coach</u></b></p> <ul style="list-style-type: none"> <li>- Price is per person</li> <li>- Our staff will meet you in the Arrival's Hall</li> <li>- Arrivals before 3pm</li> <li>- Departures after 3pm</li> </ul>	--	--	--	£100 return	--
<p><b><u>Take the coach / train</u></b></p> <ul style="list-style-type: none"> <li>- Price is per person</li> <li>- Family ticket prices may be lower</li> <li>- We will send you e-tickets for your train</li> <li>- Arrive in the UK before 4pm</li> <li>- Depart the UK after 3pm</li> </ul>	--	Train: £30 Coach: --	Train: £75 – <i>inc. transfer from airport to Bristol Temple Meads (approx. 4 hours)</i>  Coach: £40 <i>Coaches direct from the airport to our campus (approx 5 hours)</i>	Train: £100 <i>inc. transfer to London Paddington (approx. 5 hours)</i>  Coach: £40 <i>Coaches direct from the airport to our campus (approx 9 hours)</i>	Train: £125 <i>inc. transfer to London Paddington (approx. 6 hours)</i>  Coach: £40 <i>Coaches direct from the airport to our campus (approx 10 hours)</i>

**All prices given are per journey (apart from our group coach service)**

## Price Chart: Students aged 13-17

- For all transfers for students aged under 18, our staff will be there to meet them in the Arrival's Hall and will also safely see them through check-in for their journey home.

	Newquay	Exeter	Bristol	London Heathrow & London St Pancras	London Gatwick
<p><b><u>Executive car</u></b></p> <ul style="list-style-type: none"> <li>- Price is per car (up to 3 passengers)</li> <li>- Our staff will meet you in the Arrival's Hall</li> <li>- Available at any time from 06:00 – 21:00</li> </ul>	£60	£300	£400	£500	£700
<p><b><u>Join our Group coach</u></b></p> <ul style="list-style-type: none"> <li>- Price is per person</li> <li>- Our staff will meet you in the Arrival's Hall</li> <li>- Arrivals before 3pm</li> <li>- Departures after 3pm</li> </ul>	--	--	--	£100 return	--
<p><b><u>Take the train (under 18s)</u></b></p> <ul style="list-style-type: none"> <li>- Price is per person</li> <li>- Our staff will meet you in the Arrival's Hall</li> <li>- Arrive in the UK between 1pm – 4pm</li> <li>- Depart the UK between 3pm – 7pm</li> </ul>	--	£100 (age 13-15)  £150 (age 16-17)	£130 (age 13-15)  £180 (age 16-17)	£180 (age 13-15)  £230 (age 16-17)	£200 (age 13-15)  £250 (age 16-17)

*All prices given are per journey (apart from our group coach service)*



## Delays

With any airport transfer, there is always a chance of delays.

This could be a delay to your flight or a delay in one of the transfer options we provide.

In the event of any delays with transport – trains, planes or automobiles – we will always follow the following protocol:

- If possible, we prefer to use WhatsApp to stay in touch with you during your journey to the UK. Through good communication, we can minimise the stress and potential problems associated with missing transport connections.
- We will always organise our transfer transport with sufficient flexibility to absorb delays of up to 1 hour in our own transport or in the arrival of a flight.
- We will schedule our transport to arrive for a flight three hours before arrival / departure
- All our train tickets are flexible train tickets allowing you to travel on any train.
- In the event that delays result in extra costs, it is essential that you have adequate travel insurance to claim for these costs.\*
- For students aged under 18, we will always stay with young students until they are safely on their transport home.

\*You may wish to consider our comprehensive Health & Travel Insurance with Guard.me. This insurer specialises in insurance for students on language holidays. You can find full details about the policy on our website:

- <https://languagetreeschool.com/terms-conditions/>

If you wish to choose this policy, the cost is £17.50 per person per week for the duration of your stay.

